



Animal &
Plant Health
Agency

APHA Briefing Note 44/24

Changes to the Vet Gateway website – New Location of Instructions and Communications

Date issued: 27 November 2024

Purpose

1. To provide information on how to find content that has been migrated from the Vet Gateway website to the Improve International OV website, specifically:
2. To inform all Official Veterinarians (OVs) how to locate the OV Instructions.
3. To inform all OVs authorised under the OCQ(V) – CA and SX – how to locate the Animal Health Certificates (AHCs).
4. To inform all OVs how to find the APHA Briefing Notes and Newsletters.

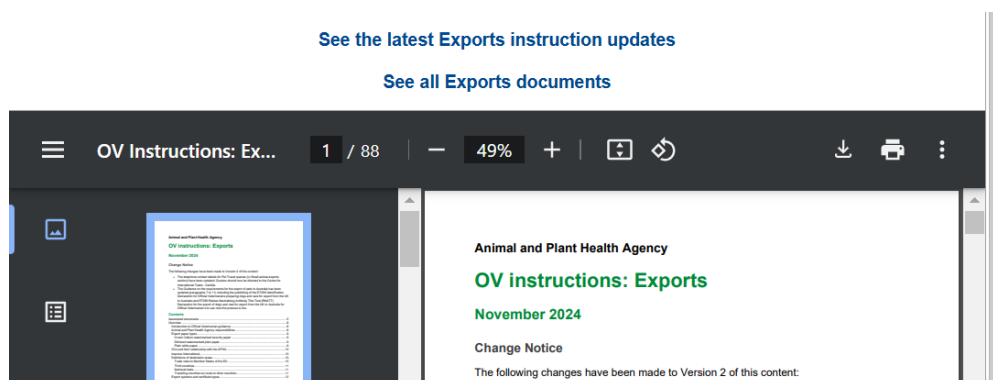
Location of OV Instructions and Animal Health Certificates

5. To access the OV instructions, open the [Improve International OV website](#) and then click on **Instructions and Notifications**. You will be presented with three options to enable you to view the Instructions, Newsletters or Briefing Notes.



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6. To locate the OV instructions, click on the **Instructions** link and you will be presented with links to the OV instructions for each work area.
7. To locate the AHCs, click on the **Instructions** link. Click the **Exports** work area from the left-hand navigation menu and you will be presented with an option to view the latest updates or the documents at the top of the screen. Click on **See all Exports documents** and it will bring up all the documents for that work area.



Location of Briefing Notes and Newsletters

8. To access the OV Newsletters and OV Briefing Notes, open the [Improve International OV website](#) and click on **Instructions and Notifications** and then click on the relevant option.



Further Information

9. If you receive an error message when trying to access any content, please ensure you have deleted any favourites and/or shortcuts you may have saved to those pages from the Vet Gateway website and also clear your cache/browser history which should resolve the issue.

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10. If you have any queries about the content migration, or are still encountering issues after following the steps above, please contact webmaster@apha.gov.uk.
11. If you would like to provide feedback on the content of the OV instructions, please contact aphaovinstructions@apha.gov.uk.